



Office of the Legal Services Complaints Commissioner

Joint LSCC Advisory Board and Legal Services Consumer Board Meeting

3 May 2007

Agenda

Venue: Board Room, EON Productions, EON House, 138 Piccadilly, London, W1J 7NR

Start time: 10:00 **Finish time:** 14:00

Agenda:

Time	Agenda Item
10:00	Welcome & Introductions
10:10	Update on legal reforms
10:40	Update on Consumer Strategy
11:00	Update on the work of the OLSCC: <ul style="list-style-type: none">- Audits- The Law Society's complaints handling plan and targets for 2007/08- The Law Society's performance for 2006/07
11:45	Prepare for discussion with Professor Shamit Saggar
12:15	Lunch
12:45	Presentation and discussion with: Professor Shamit Saggar – Chair, Board for the Legal Complaints Service Deborah Evans – Chief Executive, Legal Complaints Service
13:45	Any Other Business
13:55	Review of meeting and close