



**Office of the Legal Services Complaints Commissioner**

**Joint LSCC Advisory Board and Legal Services Consumer Board Meeting**

**21 September 2006**

**Agenda**

**Venue:** Conference Room 3, 8th Floor, Selborne House, 54-60 Victoria Street,  
London SW1E 6QW

**Start time:** 10:00      **Finish time:** 13:30

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**Agenda:**

**Time    Agenda Item**

10:00    Welcome & Introductions

10:10    Update on legal reforms

10:25    Update on the work of the OLSCC  
- Decision on the Law Society's performance for 2005/06  
- Decision on the Law Society's 2006/07 plan  
- Annual case file audit

10:40    Discussion on approach to setting the Law Society's targets for  
2007/08

11:00    Discussion with Bridget Prentice MP

12:00    Lunch

12:30    Update on Consumer Strategy

13:15    Any Other Business

13:25    Review of meeting and close