



## Office of the Legal Services Complaints Commissioner

### LSCC Advisory and Consumer Board Meeting

2 October 2008

#### Agenda

**Venue:** Office of the Legal Services Complaints Commissioner, 19<sup>th</sup> Floor, West Riding House, 67 Albion Street, Leeds LS1 5AA

**Start time:** 10:30      **Finish time:** 12:30

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#### Agenda:

Time	Agenda Item	Lead
10:30	Welcome & Introductions	Zahida Manzoor
	Update on main issues arising since the last meeting	Les Courtnell
	<b>Paper 1</b> – List of key events since the previous meeting	
11.00	Update on the work of the OLSCC:	
	– The Legal Complaints Service (LCS) and Solicitors Regulation Authority (SRA) performance (2008/09)	Bronwyn Baker
	– OLSCC closure plan (Closed session)	Les Courtnell Zahida Manzoor
	<b>Papers 2 and 3</b> – Summary of LCS's and SRA's performance - 1 April 2008 to 31 August 2008	
12:20	Any other business	Zahida Manzoor
12.25- 12:30	Review of meeting and close	Zahida Manzoor

\* A working lunch will be available at 12pm to enable those going on to the Royal Armouries to arrive on time. Taxis are booked for 12.30 for those going to the Royal Armouries.